

Introducing the Professional Qualification

In the COBIT 5 Assessor course participants will master the understanding of how to perform a formal Process Capability Assessment and how it can be used to enable business goals, prioritize improvement activities and identify opportunities for improving the governance and management of IT assets.

The course provides the basis for assessing an enterprise's process capabilities against the COBIT 5 Process Reference Model (PRM). Evidence-based to enable a reliable, consistent and repeatable way to assess IT process capabilities, this model helps IT leaders gain C-level and board member buy-in for change and improvement initiatives.

Assessment results provide a determination of process capability. They can be used for process improvement, delivering value to the business, measuring the achievement of current or projected business goals, benchmarking, consistent reporting and organizational compliance. The course is supported by practical exercises and engaging case-based scenarios.

A successful practitioner candidate will be able to become an assessor or a lead assessor and apply for full ISACA certification if they can supply further proof of the competences required by ISACA.

Learning Objectives:

At the end of this course, you will be able to:

- How to perform a process capability assessment using the Assessor Guide / COBIT 5
- How to apply the Process Assessment Model (The PAM) in performing a process capability assessment
- How to identify and assess the roles and responsibilities in the process capability assessment process
- How to perform and assess the 7 steps outlined in the Assessor Guide
- How to use the self-assessment guide

Learning Resources:

SMCE offers its learners a range of premium accredited learning resources.



GOV202
COURSE CODE



3 Days
COURSE DURATION



English
COURSE LANGUAGE

According to the International skills framework SFIA, this program was rated as follows:



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Qualification Overview

Duration	3 Days	18 training hours	Timing 8 - 5 pm
Audience	<ul style="list-style-type: none"> • IT Consultants • Auditors 	<ul style="list-style-type: none"> • IT Governance Professionals 	<ul style="list-style-type: none"> • IT Management Consultants
Certification	COBIT5 Assessor		
Exam Structure	Objective testing 8 questions	150 minutes	Pass Score 40/80 or 50%
Pre-requisite	COBIT Foundation Certificate		
Logistics	<ul style="list-style-type: none"> • U-shaped Classroom • Projector & flipchart 	<ul style="list-style-type: none"> • Max 18 students • Exam delivery on last day 	
Language Options	<ul style="list-style-type: none"> • English 		
Delivery Method	<ul style="list-style-type: none"> • In-class 		

COBIT®

Assessor

Program Outline

GOV-ASR01	Introduction
GOV-ASR02	Overview & Recap Foundation – The PAM
GOV-ASR03	Roles & Responsibilities
GOV-ASR04	Initiation of the Assessment
GOV-ASR05	Scoping
GOV-ASR06	Planning and Briefing
GOV-ASR07	Data Collection
GOV-ASR08	Data Validation
GOV-ASR09	Process Attribute Rating
GOV-ASR10	Assessment Reporting
GOV-ASR11	Performing as Self-Assessment
GOV-ASR12	Mock Exam

What is COBIT?

COBIT 5 provides the next generation of ISACA's guidance on the enterprise governance and management of IT. It builds on more than 15 years of practical usage and application of COBIT by many enterprises and users from business, IT, risk, security and assurance communities. Today, more than ever, information and related technologies need to be governed, managed and operated in a holistic manner—with a single, integrated process model that provides end-to-end coverage of the roles, responsibilities and practices required.

COBIT 5 provides a comprehensive framework that assists enterprises in achieving their objectives for the governance and management of enterprise IT. It helps enterprises create optimal value from IT by maintaining a balance between realizing benefits and optimizing risk levels and resource use. COBIT 5 enables IT to be governed and managed in a holistic manner for the entire enterprise, taking in both the full end-to-end business and IT functional areas of responsibility, while considering the IT-related interests of internal and external stakeholders. COBIT 5 is generic, and is useful for enterprises of all sizes; whether commercial, not-for-profit or in the public sector.

Contact SMCE www.smce.org

The Service Management Center of Excellence - SMCE is a regional organization dedicated to the promotion of a culture of Service Excellence in public and private sectors. To achieve its stated goals, SMCE has aligned with leading local and international authorities in order to accelerate knowledge transfer and build local expertise in the area of Service Management.

The center is devoted to the development of the strategies, techniques, principles and practices of excellence that will enhance individual and organizational performance, and further the advancement and maturity of IT industry in the region.



For information on any aspect of SMCE learning services contact SMCE HQ

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